



YOUR VOICE IN THE VILLAGE

Monthly Newsletter

AUGUST 2025



BREAKING NEWS

THE RESULTS ARE IN!

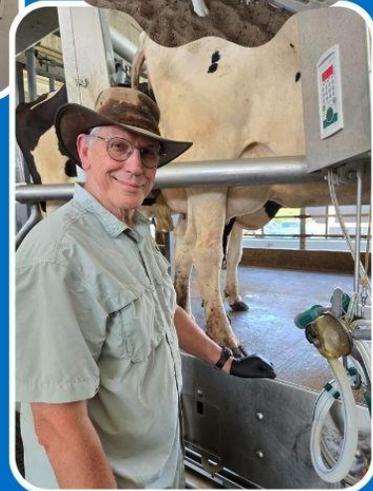
Be sure to read
**Linda Garza's
President's Message
for details!**



IN THIS ISSUE

- President's Message
- August Social Lineup
- Upcoming Events
- Volunteer Openings
- Understanding Water Fees
- What is the Balance Scorecard?
- Community Bulletin Board
- Reader Rewards

UT DAIRY FARM TOUR





President's Message

**By now, you've probably heard.
WE'RE CHANGING OUR NAME!**

Thanks to the 948 members who responded to our July Rebranding Survey, we have a clear vision for the future. In case you missed the previous Membership Notice, an overwhelming 83.6% of survey participants voted YES to our Rebranding Committee's recommendation to change our name to "Tellico Village Residents Association". This change more accurately describes our members and Tellico Village community. Thank you for taking the time to provide us with your opinion. Your voice does make a difference.

I'd also like to take this opportunity to address some of the comments we received and provide you with some information you may not already be aware of.

Survey participant's comment: *"Renters are residents. Renters shouldn't get to vote."*

- Residents at Premier Residents, the Tellico Village Independent Living facility, are considered long-term renters and are required to pay monthly POA assessments. These individuals have full voting rights just like Tellico Village home & property owners.
- Our Bylaws were updated several years ago to welcome and encourage these individuals to become active members of our community and organization.

Survey participant's comment: *"The expense to rebrand outweighs the benefits."*

- Since initiating this project, our team has held off replenishing inventory to minimize our expenses. Additionally, we have reevaluated our needs and eliminated numerous branded products to further reduce costs.
- While there are some costs associated with this change, we believe this investment in our future will help us to engage more residents and strengthen our organization.

Survey participant's comment: *"I would have voted yes if the "V" was included in the logo."*

- We heard you! Our board had lengthy discussions on this feedback. Since our formal name will be, "Tellico Village Residents Association, Inc.", we believe changing the logo from "TRA" to "TVRA" more accurately reflects our new name and reduces the risks of confusion.

We received many comments, but these three reflect the majority opinion. We hope this, along with our previous explanations, clarifies the Board's decision to proceed with the changes.

Before our August Social, we'll hold a brief Special Meeting for a member vote on the proposed Bylaw changes shared on July 23rd. Afterward, join us for our August Social featuring guest speaker Karen Hammerslag from Adopt-A-Class. Please bring student and teacher supply donations—each donation earns an extra door prize raffle ticket! Please see the handy list of needed items later in the newsletter.

Save the date: On August 22 at 4 PM, we're hosting the State of Loudon County open village meeting at the Yacht Club. All residents are welcome. See Program VP Lavonne Mitchell's article in this month's newsletter for more details.

With only five more months in the year, it's time to begin planning for 2026. Our nominating committee is actively seeking members for various positions. If you are interested in making a difference in your community, please consider becoming a member of our team. I truly believe our organization provides great value to our members and Tellico Village residents. To learn more, contact me at president@HOAtellicovillage.com

Thank you for your continued support!

Linda



Riddle me this:

I sneak up fast while
 summer naps,
 Replacing swimsuits with
 some caps.
 Alarm clocks scream,
 no more delay—
 Your freedom's gone, it's
 back to... what day?

*Send your answer via the Reader
 Reward link!*



HOA
 August Social
 Tuesday, August 12
 Yacht Club
 Arrive at 4:30
 Bell will ring at 5:00

GUEST SPEAKER
 Karen Hammerslag
 from Adopt-a-Class

Back to School!

Adopt-a-class donation list

Bring any item(s) on the list to the August Social and get an extra raffle ticket!



Crayola crayons (24)
 Colored pencils
 Ticonderoga pencils
 Highlighters



Fiskar scissors
 Erasers
 Glue sticks



Spiral notebooks
 Looseleaf paper
 Construction paper

Hand sanitizer
 Disinfectant wipes
 Disinfectant spray



Dry erase markers
 Card stock
 Tissues
 Wrapped candy

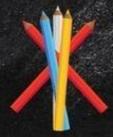
Gallon zip-locks
 Quart zip-locks
 Post-it notes

Band-aids
 Disinfectants



Copy Paper
 Sandwich zip-locks

Small paper cups
 Sponges
 Paper Clips



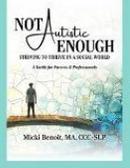
Bring something from the donation list
 ←
 and receive an extra raffle ticket!

NEW EVENTS

We have **29 new events** that will be opening for registration on the morning of 13 August, the day after the August Social! Mark your calendars and sign up at

www.TellicoLife.org

TOURS & TALKS



Attention parents, grandparents, family and friends of the neurodivergent community
The TVRA is proud to welcome
Micki Benoit
 in her Tellico Village Author's Circle as she presents her recently published book, "NOT AUTISTIC ENOUGH"
Monday, September 8
Upstairs Yacht Club
2 - 4 pm

In this engaging presentation, you'll learn how to:

- Recognize who neurodivergent people are, and understand why they are often overlooked
- Offer meaningful support—whether you're a parent, friend, or professional
- Encourage growth without changing who they are
- Build stronger connections with the people in your life... because we're all working on something!
- For more info on her book and bio, go to www.edgeapproach.com

There is **NO CHARGE** to attend, however you **MUST** sign up on Tellico Life no later than September 6th to reserve a seat.
MAX - 75

EVENT COORDINATOR: Kathy Ruzic - kathyruztellicolife@gmail.com



Benton's
Smoky Mountain Country Ham and BACON Tour
Thursday
September 18th
10:30am
 Max 20 / Min 10
 Last day to register/attend September 10th

2003 Highway 11 N
 Madisonville, TN 37304
Cost: \$12
Placeholder Fee \$10 will be returned at the event \$20 non-refundable admin fee

Benton's Smoky Mountain Country Ham is a slow-cooked, moist, sweet sugar and sodium nitrite and typically aged 90 months. Though hams are available year-round, Benton's ham is smoked and cured back in the area of our foothills, when the preservation and preservation of meat was a way of life and sustenance. Although the ham is aged and cured, Benton's Smoky Mountain Country Ham is a true gourmet, slow-cooked dry-curing process and is also being to produce world-class country hams and bacon.

Head over to Bootleggers for Ice Cream after the tour!

EVENT COORDINATOR: KATHY MAGNE
koyml3@aol.com

TELICO VILLAGE RESIDENT SALLY KEIL PRESENTS
KING IN THE CAR PARK
October 14
9:30 am - 11:00 am
Yacht Club Gallery

A Firsthand Account of the Discovery of the Remains of King Richard III of England

Richard is often portrayed as a villain, partly because of Shakespeare's play and old accusations that he killed two young princes—but the real story may be very different.

Sally Keil, a nationally recognized Medieval History lecturer and Tellico Village resident, will share the fascinating story of the search for the lost remains of King Richard III of England. She will explain why people wanted to find Richard's remains, who led the search, and what they discovered. Sally was at his funeral in Leicester in 2013 and will share her personal experience and behind-the-scenes photos.

\$12 Placeholder fee (includes \$2 admin fee)
\$10 returned upon arrival

DAY TO REGISTER - OCTOBER 12
 LAST DAY TO CANCEL WITH REFUND - OCTOBER 1

EVENT COORDINATOR: Kathy Ruzic - kathyruztellicolife@gmail.com

HQA
Brushy Mountain
State Penitentiary Tour
WELCOME TO THE END OF THE LINE
October 2nd, 9:30am: Last day to register is 9/24.
 Needs to arrive by 9:15am. Plan on 60-90 minute travel time. Includes several flights of stairs and uneven surfaces. This is a walking tour.
 Feel free to stay and have lunch at the Wardens Table Restaurant. They have reserved seating for our group or stop and have a tasting of one of the many spirits distilled at Brushy Mountain.
Cost \$34.00
 Max 30 people

Brushy Mountain
 9182 Hwy 116
 Petros, TN

Register at www.tellicolife.org
 Contact Dave Shubbs to be added to the waitlist davesub10@gmail.com

Fort Loudoun Lock Tour
6699 Hwy 321 South, Lenoir City
DATE: Wednesday, October 15, 2025
TIME: 9 AM
COST: FREE

Max: 30
 Last day to sign up September 9
 Reservations are non-transferable.

The Fort Loudoun Lock, operated by the U.S. Army Corps of Engineers and funded by the TVRA, allows vessels to raise or lower about 10 feet between the Tellico River and the Watts Bar Reservoir. Tours of the lock typically last about 1.5 hours and include a walk through the dam's construction completed in 1927 and how the lock is used to transport commercial barges (carrying about half a million tons of commercial cargo) and recreational boats.

A security form must be filled out to attend the deadline to dropoff the completed form is September 10 at 5 PM. The form will be sent AFTER registration on Tellico Life with instructions.

NO BACKPACKS OR PACKAGES. TENSIS SHOES RECOMMENDED.

EVENT COORDINATOR: Kathy Ruzic
kathyruztellicolife@gmail.com

Fort Loudoun Lock Tour
6699 Hwy 321 South, Lenoir City
DATE: Wednesday, October 15, 2025
TIME: 11 AM
COST: FREE

Max: 30
 Last day to sign up September 9
 Reservations are non-transferable.

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NO BACKPACKS OR PACKAGES. TENSIS SHOES RECOMMENDED.

EVENT COORDINATOR: Kathy Ruzic
kathyruztellicolife@gmail.com

DINING OUTS

HOA Dine out at Fin-Two Restaurant

JAPANESE ALE HOUSE
FAN-TWO
RAMEN-CRAFT BEER-SUSHI

DATE: Wednesday, September 24
 TIME: 5:00 PM
 WHERE: 322 S. Central Ave, Knoxville
 COST: \$12 placeholder fee (which includes a \$2 non-refundable admin fee and \$10 refund)

Max: 12
 LAST DMV to register / refund Sep 17

izakayas are one of Japan's oldest style of eatery, born from sake shops along main trade routes. These Japanese taverns are casual places for friends and colleagues to gather and unwind from the day's stress. Beverages such as locally crafted beer, sake & shochu are the heart of the izakaya culture. Many describe the food at these bars as "pairs well with alcohol".

This restaurant is in the Lifestyle Circle.

Event Coordinator: Estefania Nance
estefania.nance@gmail.com

(Contact Estefania to be put on the waiting list)

Dine out at Stir Fry Cafe

Stir Fry Cafe

DATE: Wednesday, September 10
 TIME: 5:00 PM
 WHERE: 2740 Kingston Pike, Knoxville
 COST: \$12 placeholder fee (which includes a \$2 non-refundable admin fee and \$10 refund)

Max: 12
 LAST DMV to register / refund Sep 17

Come join us to try this Asian cuisine at Stir Fry Caf , which serves a mix of Asian cuisines.

This restaurant is part of the Lifestyle Circle program.
 (Contact Estefania to be put on the waiting list)

Event Coordinator: Estefania Nance
estefania.nance@gmail.com

CONCERTS, COMEDY, & THEATER

THE PRESIDENT'S OWN
UNITED STATES MARINE BAND

Clayton Center for the Arts - Ronald & Lynda Nutt Theater
 505 East Lamar Alexander Pkwy, Maryville

DATE: Sunday, October 5, 2025
 TIME: 3 - 5 PM. Doors open at 2:15
 COST: \$10 placeholder fee / person. \$2 non-refundable. \$10 returned at Event
 Seating is General Seating or Open Seating
 Max of people. No minimum.
 Last date to register or cancel: 9/28/2025

An incredible experience awaits you! "The President's Own" United States Marine Band's mission is to perform music for the President of the United States and the Commandant of the Marine Corps. Founded in 1798 by an Act of Congress, the Marine Band is America's oldest continuously active professional musical organization. This band has played at every United States presidential inauguration since President Thomas Jefferson. Thomas Jefferson gave it the title "The President's Own" in 1800. It's a "don't miss" evening!

Event Coordinator: Kathy Ruzic
kathyruztellicolife@gmail.com

DUELING PIANOS
Wendel Warner & Erik Blue
Sunday, October 19, 2025 - 5:30 PM
Doors open at 5:00 PM
Tellico Village Yacht Club
\$41 Per Person (includes \$2 admin fee)
Limit 125 Guests
Last Day to Sign Up/Cancel
October 1, 2025

Buffet Menu
 House Salad with Rolls & Butter
 Brioche Bread & Chicken Piccata
 Herb Whipped Potatoes & Mixed Vegetables
 Chocolate Brownie
 Water, Tea or T. Tables, Coffee Station & Cash Bar

Contact
 Roberts Kasper
rkasper20@charter.net

keep going

EXCURSIONS

HOA FALL SCENIC HIWASSEE TRAIN Ride

Experience the Magic of a Fall Scenic Train Ride Adventure!

October 22nd, 2025
1:30pm-6:00pm

Cost: \$92.50
No Refunds/26 Max

Please meet at least 1/2 hour before departure!
 Snacks and drinks are available to purchase on the train. (We CAN bring food on board)

9406 Hwy 411
 Delano, TN 37325

We have secured a private railroad car with CLUB CLASS seating!
 Event Coordinator: CathieDunnTellico@gmail.com

BLUE RIDGE GEAR BIKES

Pedal Your Way Through Blue Ridge, Georgia

Embark on an exciting journey through the Blue Ridge Country side on a custom-built, four-person electric Rail Bike! Sit back and explore as you leisurely pedal your motor-assisted rail bike on an 11 mile round-trip adventure. Half way through your ride, your friendly guide will pause the train to allow you to snap some photos of the local flora and fauna. Recharged and refreshed, you'll bike back to the historic Blue Ridge Depot.

Following the ride, join three to explore downtown Blue Ridge Shops and cafes before heading to Member's Club for drinks and some additional shopping.

Date: Monday October 27th, 2025
Must arrive by 9:15am for a 10am departure.
Location: 241 Depot Street
Blue Ridge, GA 30512
Event is Rain or shine. Closed toe shoes required.

Cost is \$74/person includes a \$3 admin fee. Sorry no refunds for this event.
Event is limited to 24 people.
Last day to register is October 20th.

Please note: there is a 250lb weight limit and Liability waivers must be signed before departure.

HOA TVRA

More information?
 Contact event coordinator Linda Garza at lefgarza@gmail.com

HOA Legacy Mountain TVRA

7 Line Zipline Adventure

Home of the Longest and Highest Ziplines in the Smoky Mountains! The Smokies are beautiful from any angle, but they're jaw-dropping from this one. Here, you won't just ride in a valley, you'll fly from mountaintop to mountaintop! Get the best blend of beauty and excitement. Our Pigeon Forge Ziplines are located just off the parkway just 15 minutes from Pigeon Forge and 30 minutes from Gatlinburg.

Date: Tuesday November 4th
10:00 AM Arrival
10:30 AM Start

Cost: 112 Per Person
Includes \$6 non-refundable Admin Fee

Max: 12/Min: 8
Last day to register October 20th
Last day for refund: October 1st

28052 Legacy Vista Dr
 Sevierville, TN 37862

- Closed toe shoes REQUIRED
 - 270 pound weight limit
 - Liability waivers must be signed before departure
 - All guests MUST arrive 30 min BEFORE departure

Event Coordinator: Linda Garza lefgarza@gmail.com

HOA Legacy Mountain TVRA

7 Line Zipline Adventure

Home of the Longest and Highest Ziplines in the Smoky Mountains! The Smokies are beautiful from any angle, but they're jaw-dropping from this one. Here, you won't just ride in a valley, you'll fly from mountaintop to mountaintop! Get the best blend of beauty and excitement. Our Pigeon Forge Ziplines are located just off the parkway just 15 minutes from Pigeon Forge and 20 minutes from Gatlinburg.

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 - 270 pound weight limit
 - Liability waivers must be signed before departure
 - All guests MUST arrive 30 min BEFORE departure

Event Coordinator: Linda Garza lefgarza@gmail.com

OUTDOOR EVENTS

HIKE 'N LUNCH

HOA TVRA

Hike & Lunch
 Songbird Trail @ Norris Dam State Park
Thursday, September 11, 2025

Depart From the **Essex Springs Boat Ramp parking lot** promptly @ 8:30 AM, please arrive at least 10 minutes early

Join your fellow HOA members for a fun morning hike on the Songbird Trail at Norris Dam State Park. Driving directions will be provided on the morning of the hike.

Restrooms are available near the trail.

We will walk the full 2.0 mile loop trail and continue to the area below the dam for viewing. Total hike distance will be approximately 2.5 miles. The trail is mostly hard surfaced or paved, wide, and flat with only 5% ft of total elevation change. This hike is rated as easy and should present few challenges for anyone accustomed to regular walking activity.

After the hike, we will go to Morrison's Grill & Bar (100 Hillside Rd., Clinton, TN) for lunch as a group. Following lunch all will return home on their own.

Reservations are responsible for their own meal and drink.
 Maximum number of attendees is 30
 Last Day to Cancel is Friday, September 5
 Event Coordinator: Lisa Weaver (phone: 319-209-4439 OR email: lweaver@norris.com)

Note: If event registrations are filled, please contact the event coordinator to be placed on "waitlist".

Important note: In the case of inclement weather, we will suggest that the group should plan to cancel the restaurant for a very responsible group lunch, meeting at 11:30 AM.

Note: Out of respect for others and to avoid potential tripping hazards we ask you to please leave all pets at home.

HOA TVRA

Chili Cook Off
 Thursday, Oct 23, 2025, 4:30 to 6:30pm
 \$12 per Person @ Tugalo Pavilion

CHILI CHEFS ARE GATHERING!
 Past Village Change and New Challengers Bring " Mouthwatering Chili Flavors" for Your Pleasure! The Spiciest, Taste Test of the Year Held At Tugalo!

WHAT YOU BRING: Your Own Beverage (BYOB) and CHAIRS!

WHAT YOU GET: The Best Variety of Chili in the Neighborhood!
 Cool Fall Breezes, Fresh Cooked Food, and Fun with Friends and Neighbors!
 " Mouthwatering Chili Flavors" cooked by prior Chili Champions and Challengers
 Hot Dog and Soppings - Grilled Angus Hot Dog, Fresh Sara Lee Buns, Onions, Cheese, Slaw, and Kraut, Palate Cleaners - Oyster Crackers, Bags of Chips, Bottled Water

WANT TO COMPETE? TV.Chili.CookOff@hoatellcivillage.com
 Chefs are FREE (Space Package must include). No get \$30 Food Item Gift Card (max 15 contestants), see the event group at FB for details that include a drawing offering, see the contest, and want those bragging rights. Bring one gallon of chili (spice creek pot), decorations for your 75 picnic table space, a sign with your Chili Name and State of Origin, and any special toppings needed to set your chili apart from the crowd. A \$6 entrance fee is required to enter contest. Arrive at 4:00pm. Decorate Your Space with your Favorite Color! Kids come off at 4:30pm.

Register for the Fun at Tugalo Pavilion and Come Cast Your Vote!
 There is one and only one ... Best Chili Chef in the Village!

Cost: \$12/person (includes \$2 non-refundable admin fee) Maximum: 50 people
 Last Day to Register: October 16
 Last Day to Cancel for Refund: October 10
 Note: This event runs rain or shine.
 Event Coordinator: Mark "Teencore" Williams, contact at tehcw@hoatellcivillage.com

HOA TVRA

Cades Cove Hayride

Our comfortable, truck-pulled, hay-filled trailers carry you on a nostalgic ride through the picturesque Cades Cove Loop Road, surrounded by preserved 19th and early 20th century farming communities. Cool mountain breezes, towering forests, and birdsong tickle your senses as the miles of serene vistas in all directions take you back to another era. On your adventure, you may even catch a glimpse of the wildlife, inhabiting Cades Cove, such as white-tailed deer, black bears, raccoons, turkeys, and woodchucks.

Friday, October 24
Cades Cove Riding Stables
 30018 Campground Drive - Townsend
12 - 2 pm
 Arrive at 11:30 am

HOA \$30 / person TVRA

MIN - 20 MAX - 50
 Last day to sign up - October 14th
 Last day to cancel w/ refund - October 1st

EVENT COORDINATOR
 Star Smith - jessm503@gmail.com

HOA TVRA

HORSEBACK RIDING
 1628 Parkway, Sevierville, TN

Tuesday November 4th
Starts at 4:00pm
Must arrive by 3:30pm

Cost: \$42 per person
Includes \$3 non-refundable admin fee

- Closed toe shoes required
 - 270 pound weight limit
 - Must sign a waiver BEFORE departure
 - Max: 12/Min: 10
 - Last day to register October 20th
 - Last day for refund October 1st

Embark on a 3.5 mile horseback trail ride with an experienced guide. Winding streams and mountain vistas (1 hour ride)

Event Coordinator: Linda Garza lefgarza@gmail.com

OUTDOOR CONT.

HOA TVRA

ADVENTURE PARK AT FIVE OAKS

HORSEBACK RIDING
 1628 Parkway, Sevierville, TN

Tuesday November 4th
Starts at 5:00pm
Must arrive by 4:30pm

Cost: \$42 per person
Includes \$3 non-refundable admin fee

- Closed toe shoes required
 - 270 pound weight limit
 - Must sign a waiver BEFORE departure
 - Max: 12/Min: 10
 - Last day to register October 20th
 - Last day for refund October 1st

Embark on a 3.5 mile horseback trail ride with an experienced guide. Winding streams and mountain vistas (1 hour ride)

Event Coordinator: Linda Garza lefgarza@gmail.com

SINGO

DROPPING BEATS NOT BALLS!
FUN FOR ALL!
SEPTEMBER 17TH
 7PM-9PM
 Doors open at 6:30pm

COST: \$11 PER PERSON
INCLUDES \$2 NON-REFUNDABLE ADMIN FEE

Limit: 136 people
 Yacht Club (Lower Level)
 Cash Bar - No outside beverage allowed

LAST DAY TO SIGNUP/CANCEL
SEPTEMBER 3RD

Contact: Cathie Dunn
 singo@hoatellcivillage.com

HOA TVRA

BUNCO

Lets roll... Bunco Rules!

September 24th
2:00-4:00pm
Lower Level Yacht Club

Cost: \$6.00
Non-Refundable

Last Day to register: September 19th
Limit 40 Players ~ Supplies Provided
Snacks Provided ~ Door Prizes

Contacts: Donna Waghorne & Eileen Thorugsen
 eeyoreligger568@gmail.com or athorugsen@gmail.com

HOA TVRA

BOO! HOA Trivia NIGHT

OCTOBER 29th
 7:00-9:00pm
 Yacht Club Lower Level

Max Players per table: 8
Min: 64 Players
Max: 96 Players

Cost: \$10.00
Includes \$2 Non-Refundable Admin Fee

LAST DAY TO REGISTER: OCTOBER 25TH
LAST DAY TO CANCEL: OCTOBER 14TH

Bar will be open!
WIN PRIZES

Event Coordinator: Peggy Hardin
 webblvszsal@gmail.com



SPORTING EVENTS



FAN APPRECIATION DAY
LAST HOME GAME OF THE SEASON!

SUNDAY, SEPTEMBER 7
AT COVENANT HEALTH STADIUM
 500 EAST JACKSON AVENUE - KNOXVILLE
2:00 PM

\$45/per person
 No Refunds
Reserved Right Field Seating
BBQ Buffet & Soft Drinks Included

MAX 50
LAST DAY TO SIGN-UP IS SEPT 1

Since this is the last home game of the season, if it is called due to rain, rainchecks will be issued to attend a playoff game (if they make it to the playoffs) or to a game in the 2026 season.

EVENT COORDINATOR
 Linda Garza - lefgarza@gmail.com

HOLIDAY SPECIALS

Join us for a
CANDLELIGHT CHRISTMAS EVENING
AT THE BILTMORE ESTATE
 Asheville, NC



\$136
 PER PERSON
 No Refunds

MIN - 20
 MAX - 60

THURSDAY, NOVEMBER 20
TOUR WITH AUDIO BEGINS AT 5:45 PM

Offering good tidings of comfort and joy, Christmas at Biltmore awaits you. From Biltmore House to Antler Hill Village, fragrant wreaths, glittering garlands and thousands of sparkling ornaments create a one-of-a-kind holiday oasis. Dazzling by day, the house is truly magical during Candlelight Christmas Evening.

Transportation on your own
 Last day to register is October 20

EVENT COORDINATOR
 Linda Garza
 lefgarza@gmail.com

THE BILTMORE PRESENTS
TUTANKHAMUN
 HIS TOMB AND HIS TREASURES
THURSDAY, NOVEMBER 20



\$170 / person
 (No Refunds)

Includes King Tut Exhibition with 12:15 pm arrival and an evening Biltmore Candlelight Tour with Audio at 5:45 pm

Transportation on your own to Asheville, NC
 Last day to register - October 20
 Min - 20 Max - 60

To experience the spectacle known as Candlelight Christmas Evenings is to step back in time to the very first Christmas at Biltmore House in 1895. Gently illuminated by candles, the air filled with the scent of fresh pine, the sound of crackling fireplaces, and a feeling of childlike wonder, the house is a holiday vision made real.

EVENT COORDINATOR
 Linda Garza - lefgarza@gmail.com

Sign up here!

Click on the button ABOVE to sign up for ANY event.

- Find the date on the HOA/TVRA calendar
- Find the event you want to attend
- Follow the instructions!

HOA Presents *"I Love Lucy"*



Celebrate the holidays with "Lucy and Ricky". This hilarious show includes musical numbers to your favorite Christmas songs from the 40's and 50's as well as comedy skits, and audience participation.

Melody Knighton is a nationally known Lucille Ball Impersonator

For the **FIRST TIME EVER**, the HOA will be hosting an event at the **Tellico Community Playhouse!!**
Saturday November 15th 7:00-9:00pm
 (Doors open at 6:30pm)
 Located next to Littly Italy, on the side

COST: \$36.00 Per Person
 Max: 132/No Refunds
 Last day to register: 11/1/2025

Seating will be open, however we will be letting in small groups at a time based on the order of sign ups.

Event Coordinator: Suzanne Cutrara
 suz.cutrara@gmail.com

The Thanksgiving Play

Oak Ridge Play House
 227 Broadway Avenue
 Oak Ridge, TN 37830

SUNDAY **\$31.00 Per Person**
NOVEMBER 2nd **Max: 30/Min: 20**

STARTS AT 2:00 PM **Last day to register/refund: Sept 18th**

A group of well-meaning (but hilariously misguided) theater artists scramble to create a politically correct Thanksgiving pageant - without any Native Americans. In a brilliant send-up, this fast-paced play skewers performative activism, cultural cluelessness, and the pitfalls of "good intentions" with wit and bite. Smart, edgy, and uproariously funny, The Thanksgiving Play is a feast of laughs and a clever commentary on who gets to tell whose story. A sharp, satirical comedy that leaves you laughing - and thinking!

Event Coordinator: Sue Smith pvsmit551@gmail.com



Thanks to all who came out to clean up the parkway for an "emergency clean up." It was especially bad, and I could not let it go until our scheduled clean up in August. We collected 21 bags of trash and construction debris!

We had a great turn out for such a hot, humid day with bugs in abundance and mowers that had shredded so much of the trash!!

If you are interested in joining the HOA/TVRA Litter Angels on their next outing on August 9th, contact me at aalacour@gmail.com for instructions.

Thanks Again!

Annie LaCour, Litter Angels Lead





HOW TO UNDERSTAND THE 2026 TELLICO VILLAGE BUSINESS MANAGEMENT SYSTEM

An Interview With Joel Reed following LRPAC Plan Approval

What is the Balanced Scorecard?

Joel - "This is a Business Management System. Harvard business school developed this method in 1992 that helps a business manage the operation from four different perspectives. Like a pilot uses many different instruments to aid him while flying, a business must use different key perspectives of the operation to achieve a balanced approach to attain success. Most businesses operate solely with a financial focus. That myopic approach can be very limiting to business success. Here in the Village, we want the success of our operations to focus on the customers, the business processes and our most valuable asset, our employees. By investing in our employees and processes, we achieve higher levels of customer satisfaction resulting in better financial performance."

What changes can the Village expect by implementing the Balanced Scorecard?

Joel - "Running a good operation takes good employees. Each department will ensure our employees have the right training and knowledge to accomplish their jobs. Each department will also set goals and objectives through a **SWOT** analysis. The department heads have already evaluated the **Strengths, Weaknesses, Opportunities and Threats** to their departments and are working on their 2026 business plans that will include regular reportable performance measures. These measures will be used to help keep the departments on track with their business plans and goals. The board will be approving the goals, objectives and performance measures the departments define in their business plans. All department plans will tie into the overall POA objectives. The Balanced Scorecard is new for our department heads, so we are conducting training and workshops to assist the staff in this process to ensure success with this program. Historically each department has run their operations independently but with this new approach we expect to see some good changes and collaboration between departments."

Why do we need a Balanced Scorecard?

Joel - "Since our community is near full build-out, we need to switch from a growth mode and put our focus on the sustain mode sustaining our amenities within the community. We need to ensure good operational practices are in place to confirm the amenities are properly serving the community. By proper planning and using customer feedback, each department can optimize the services of our amenities that should drive residents' usage to fully utilize our amenities."

How long will it take to have an operating Balanced Scorecard?

Joel - "We are working on the foundation of the scorecard to begin in 2026. This is all new to the village and the POA staff, but everyone seems excited. We certainly know this will provide more direction and clarity to all employees regarding their work responsibilities. It is important to understand all the goals and measures are defined by the departments themselves and then approved by the board. Getting feedback from customers is a vital for this system's success. The employees have been receptive to adopting changes for operational improvements, and we look forward to implementing the customer engagement surveys that is a key part of this program's success. This is an exciting time in the community as we situate our operation to function in a productive sustainable mode targeted to customer satisfaction."

In summary:

Measuring performance of an operation, like the POA, is important. If aspects of the business are not being measured and reported, likely no one is paying attention to that part of the business.

Loyalty of customers, efficiency of work processes and skills of employees don't show up on financial statements, so the Balanced Scorecard was developed to help business managers use more than one instrument to manage a business for success. The company vision and strategy are at the center of the plan. Accountability measures coming from four perspectives of the business will provide a balanced approach to the business operation:

Financial - Customer - Internal Process - Learning and Growth.

Please watch this video for an illustrated guide to understanding **The Balanced Scorecard**....

<https://www.youtube.com/watch?v=zf-dO7hVhM>

Contribution by Teresa Reed, HOA VP Advocacy



Water - A very **HOT** topic! By Linda Garza, HOA President

Looks like it's going to be another summer scorcher, with temperatures reaching into the mid-to-high 90s every day, and very little rain in sight. It's no wonder, when the monthly utility bills arrive, residents brace themselves for bad news. Utility bills just keep going up and up with the outdoor thermometer, but this happens every summer. So why is water such a hot topic?

While attending or reviewing the July Town Hall and Board Meetings, I noted several residents commented on the current water rate structure and overall cost. Two particularly statements stuck out though. The first was something along the lines of, "Why should a resident who doesn't have access to lake water for irrigation, pay more for watering their lawn?" The second comment was, "Water should be a pass through of LUB rates. Tellico Village's Property Owners Association (TVPOA) has no water related expenses."

Tier Levels	Water Consumption (Gallons)	Rate	Per Gallon(s)	Increase over Tier 2
1	First 2,000	\$38.00	2,000 Gallons	
2	Next 13,000	\$13.00	1,000 Gallons	
3	Next 15,000	\$15.00	1,000 Gallons	15.3%
4	Next 30,000	\$20.00	1,000 Gallons	53.8%

Let's take a closer look at the first statement. Obviously, it was in reference to the current tiered water rate structure, where rates increase based on higher consumption.

Although there are numerous ways to analyze a rate structure, the example below provides a quick visual to the cost per 1,000 gallons using the rate structure provided above.

Resident Example	Monthly Consumption (Gallons)	Pre-taxed Monthly Cost (\$38 Base + \$Tier(s))	Cost per 1,000 Gallons
Mark owns a modest retirement home with no irrigation and doesn't water	3,000	\$51.00	\$17.00
Bob owns a large lakefront home with lake water irrigation.	5,000	\$77.00	\$15.40
Joe owns a modest retirement home w/irrigation and waters his lawn 3 days a week	20,000	\$282.00	\$14.10
John has a mid-size home with a backyard pool and irrigates 3 days a week	35,000	\$532.00	\$15.20
Total	63,000	\$942.00	\$15.97

The cost per 1,000 gallons is definitely highest for the resident that consumes the least amount of water. In comparing TVPOA's rate structure to LUB and TASS, I noted the following similarities and differences:

- LUB Rates
 - Base rate is higher
 - Base does not include gallons
 - Two-tier rate structure that increases 50% from tier 1 (up to 7,000 gallons) to tier 2 (over 7,000 gallons)
- TASS Rates (effective 7/1/2025 - reflects a 2.5% increase over previous rates)
 - Lower base rate
 - Includes 2,000 gallons in base rate
 - Two rates - non-irrigation rates over 2,000; irrigation rate for over 2,000 - 5% higher

Without getting into a rate-to-rate comparison, it appears that increasing water rates based on consumption is a standard practice that all water companies apply to residential rates. Therefore, why shouldn't TVPOA rates do the same? Furthermore, changing from the current tiered rate structure to a flat rate would likely increase cost to those residents that use the least amount of water, essentially requiring all residents to subsidize the high consumption customers. Do Tellico Village residents really want to pay more for water so that their neighbors can fill up their backyard pool and irrigate 3 or more days week?

When it comes to TVPOA's cost to provide water to residents, there's definitely more to it than the expense of purchasing water from LUB. Maybe it would help to consider:

- If a waterline breaks anywhere in the village, whether due to age or outside circumstances, TVPOA water employees are there, regardless of the time of day. Employees arrive in company provided vehicles with equipment and parts needed to make repairs, and notify impacted customers, when necessary.

- When a resident's water consumption increases higher than normal, a TVPOA water employee visits the resident to determine if there is a possible leak and assist the homeowner in identifying the cause. This is not a common practice provided by most utility companies, but Tellico Village residents greatly appreciate this proactive customer service approach by TVPOA employees.
- According to the July PSAC report, TVPOA invested and installed 1,400 new water meters in 2024 and has plans to purchase and install an additional 750 meters in 2025, and 500+/- in 2026. The purpose for this investment is to replace old meters that do not accurately capture the water consumption being used, resulting in "water loss" and loss revenue.
- Beside employee and equipment overhead, there's also cost to address aging infrastructure. More and more utilities companies have begun to address this topic. Just take a look at LUB's current list of water projects noted in their 2025 [June & July Board meeting minutes](#)

No doubt residential water rates have increased over the last few years. But it's important that residents know and understand key factors as to why. This article has identified a few of the more apparent costs associated with TVPOA providing water to Tellico Village residents. Therefore, to say that Tellico Village water rates should be a simple pass through of LUB water rates, one would have to ask, "Who will pay for all of the water related equipment and services mentioned above?"

Tellico Village Residents Association (TVRA) encourages residents to use the  when you have questions. Attending TVPOA Town Hall & Board Meetings is also another great opportunity to learn more about important topics impacting our community.



is the winner of the July 2025
Reader Rewards!

READER REWARDS

Read this newsletter closely and answer the questions below to win \$5 worth of raffle tickets for the 50/50 drawing at the SEPTEMBER Social -- The first one to email the correct answers wins!

1. When will the POA begin to use the Balanced Scorecard?
2. How many new water meters will Tellico Village install in 2025?
3. Don't forget about the answer to the riddle on page 3!

Email your answers to: communications@HOAtellicovillage.com

"The month of August had turned into a griddle where days just lay there and sizzled."

~ Sue Monk Kidd ~

COMMUNITY BULLETIN BOARD

Tellico Community Foundation 2025 Grant Recipients



- Adopt-a-Class TN <> Boys and Girls Clubs of the Ocoee Region <> CASA Monroe <> Eaton Elementary School <> Lenoir City Elementary School <> Loudon County Education Foundation <> Monroe County Schools <> Monroe County Imagination Library <> Tellico Players <> Tennessee Educational Cooperative



Click here for more info
 Congratulations to these nonprofits for their innovative work to advance childhood development in Loudon and Monroe Counties.

Mystery Scavenger Hunt for the Library!

- August 9th ~ 3:00 PM – 6:00 PM
- Participants will meet at the Library for the item list, then hunt through the Village with their team to collect their treasures
- Hurry back at the Library when finished for light refreshments, revelry and prizes!

Register as individuals but hunt as a team, one car per team
 Friends Members \$25
 Non-Members \$30

Register at the TV Library OR
 online at www.tvlibrary.org/totyl-events

Free Hearing test
 August 12
 10 - 4
 Library

Pickleball Club
 Orientation

Aug 4 + 6

call Jason Fein for info
 707-342-1966

TVPOA
 Welcome Orientation
 August 5

2:00pm
 Yacht Club Gallery

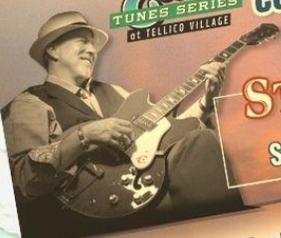
In the Courtyard Non-Fiction Book Sale Saturday, September 13, 9 AM - 12 PM

- Non-Fiction
- History
- Government & Politics
- Biographies & Memoirs
- Puzzles
- DVDs & Audiobooks
- Items of Special Interest
- Old Mysteries - \$1

The Public Library at Tellico Village
 300 Irene Lane, Loudon, TN 37774
 865-438-5199 - info@tellicovillage.org
 Center for lifelong learning



Elite Tunes Series LAKESIDE CHARITY CONCERT



STACY MITCHHART
 The Blues Doctor
 Saturday, September 20th 7-10pm

Tellico Village Yacht Club
 Lakefront Stage
 (100 Sequoyah Rd., Loudon, TN)



TICKETS \$25 each
 AVAILABLE ON EVENTBRITE.COM
 (Search "Elite Tunes")
 Contact elitetunes@tellico.org
 with questions or to receive concert details/updates.

Charity Partner
 Iva's Place



for reading the
"Voice in the Village!"
We hope this monthly
publication helps keep you
engaged and informed, and we
would appreciate any feedback
or suggestions you might have.

Please send your comments to:

Kay Condon, Editor

communications@HOAtellicovillage.com



The HOA Social Planning
Committee would like to extend our
heartfelt gratitude for the generous
donations of door prizes for our
August Social event to:

**Lorenzos
Estefania Nance
Elite Tunes
Tellico Community Playhouse**

Their contributions play a significant
role in making our gathering a
memorable and successful
occasion. Please support them
and tell them you appreciate them
and their generosity toward the
Tellico Village HOA!



The HOA Board is now actively searching for
volunteers to serve on the 2026 TVRA Board of
Directors.

If you would like to be part of this dynamic team and are interested in
learning more about volunteer opportunities, please send an email to
Linda Garza at President@HOAtellicoVillage.com expressing your
interest!

