



# LIAISON REPORTS

May

## LONG RANGE PLANNING (LRPAC) by Teresa Reed, VP of Advocacy

At the February BOD meeting, Phil Brenner presented the usage results of the Parks & Rec facilities by time at each amenity while also surveying high priority parking lots (Yacht Club, Toqua, & Chota). This information has been collected since March 2024, and the parking lot analysis will continue through 2025. Understanding the peak usage times of the parking lots will help management make beneficial adjustments to the activity schedules to even out usage of amenities.

The LRPAC is also collecting data about the marinas and boat dock rentals. Understanding how residents use the marina by understanding the rental history will help LRPAC understand if any changes or investments to our marinas will be needed for the future village.

Tellico Village is a vibrant community nearing full build out. Benchmarking Tellico Village against 24 other similar communities is also a project the committee is conducting to evaluate the standing of our retirement community amongst like communities.

Lastly, the LRPAC is in pursuit of an internal performance management system – a Balance Scorecard. The committee is spearheading the implementation of a wholistic business plan for operational excellence here in our Village. This plan addresses specific operational issues within each POA department:

*Customer Satisfaction - Employee Learning & Growth - Internal Processes - Financial*

The BOD will define reasonable expectations while each POA department will define the specifics of how they will achieve the expectations. This is an exciting change for the Village. As our community approaches full build, the community needs to move away from growth mode and optimize our amenities in sustain mode.

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## LOUDON COUNTY COMMISSIONERS MEETING by Doug Schetzel and Bob Gross

**MARCH 17** – During the Public Comments segment of the workshop, discussion of the tax increase and proposed school was not permitted because the topics were not on the agenda.

**APRIL 7** – The Loudon County Commissioners voted to approve:

- \$6,500 increase in the part-time line for the Property Assessor's office
- Sidewalk repairs for the Loudon County Courthouse
- Accepting a GHSOG grant in the Sheriff's Dept – *no matching funds*
- \$21,600 Homeland Security 2024 in EMA – *no matching funds*
- Accepting a Pettway 2025 grant in Libraries – *no matching funds*
- \$2,750 ETHRA competitive grant in Senior Center
- Matching funds for a TDOT grant to realign Riley Drive – *funds from Sports Gaming Tax*
- The official Public Comments segment of the meeting did not have any respondents. After the meeting, however, several residents were given the opportunity to talk openly with Commissioner Van Shaver about alleged personal attacks Shaver posted on his Facebook site regarding the tax increase and proposed new school issue. A record of the contentious exchanges was recorded on the Loudon County website.



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### COMMITTEE OF 100 by Bob Gross



The Committee of 100 April meeting was held at the “Hilltop Hideaway” groundbreaking ceremony for Habitat for Humanity in Loudon. The Loudon County Habitat for Humanity will be building 35-40 affordable housing units off Carding Machine Road and Highway 72 in Loudon. Patrick Canagasingham, COO of the International Habitat for Humanity was the keynote speaker. Bo Carey of Loudon, Tony Gibbons, Executive Director, and Mayor Buddy Bradshaw also made presentations. Several hundred people were in attendance, and Bluestem Hollow served a complimentary Bar-B-Que luncheon

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### POA ADVISORY COMMITTEE HIGHLIGHTS by Teresa Reed, VP of Advocacy

**GOLF** - Spring is here! Green grass and blooming trees provide confirmation this in an amazing part of the country we live in! The warm weather has our golf courses turning green and golf rounds are nearing the budgeted amount, despite the slow start to the year due to the cold weather. The Beautification Tournament achieved success, and the many donated items and previous stone tee markers were auctioned off, generating almost \$10k. Demo Day was very busy and well attended. Our major vendors provided their new clubs for perspective buyers. The event generated \$40k in club sales! This is a huge benefit for the community from the portion of sales that comes back to Tellico Village! Our 2 Trackmans provide a perfect environment for private instruction to facilitate this sales success for Demo Days. Additionally, Timeless Tellico is working with the golf committee and taking donations to provide additional golf simulators for Tanasi.

**PSAC (Public Works)** – The following items have been advanced to the POA Board:

- Repair the damage to the Chota Rec wall - work to be completed by Mashburn
  - Purchase of two ¾-ton vehicle replacements – to be purchased from Jackie Jones
  - Street overlay in Tanasi & Mialaquo – seasonal work in spring / summer / fall
  - Kahite Pump Station – moving forward under the engineer design of Jacob’s. The Kahite project will be the test model for repair/upgrades to other neighborhood lift stations throughout the Village. The Board discussed consulting an additional engineer firm for future water and sewer input.
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### TENNESSEE TREE DAY by Harry Rucker, HOA Past President

Tellico Village gave out over 500 trees at Tugaloo Pavilion on Saturday, March 29<sup>th</sup> for the Annual Tennessee Tree Day! The trees were picked up on Tuesday, sorted on Wednesday, labeled on Thursday, and handed out on Saturday. Dori Holt did a great job organizing the event and thanks the HOA, the Lions Club, and the Garden Club volunteers for their tremendous team effort!





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## **FOOD SERVICES (FSAC)** **by Lavonne Mitchell, VP of Programs**

**2025 1<sup>st</sup> First Quarter Summary** – Revenue outperformed the budget by FOOD SERVICES (FSAC) 1.2% and increased from last year by 6%. The subsidy for this quarter was lower than budgeted by 12% and lower than last year by 22%. There has been an \$18k decrease in total expenditures YTD,

**FSAC Vice-Chair Position Election** – Jim Barton was voted to assume the Vice-Chair position on the FSAC due to the position vacancy. The FSAC voted not to replace committee member Tom Lee until the end of the year.

**Toqua Turn Shack (Pavilion)** – is now open from 11am - 6pm daily and is offering a menu of sandwiches, hot dogs, snacks, and beverages. A scannable QR code is available on the course.

**Tanasi Turn Shack** – The golf department requested that food and beverages similar to what's offered at Toqua be offered at Tanasi this summer. It was determined that approximately \$9k in equipment will be needed. The Tanasi shack is currently closed due to driveway construction.

**Food Service Assistant Manager** – The importance of hiring an assistant manager to help oversee the needs at the Yacht Club and the future needs at Tanasi was discussed. Interim GM Matt Benoit has given the approval needed for this budgeted position. John Orr mentioned the POA Board had also given the green light to hire as soon as possible. The committee also discussed the need to hire/replace a sous chef for the Yacht Club.

**Specialty Nights** – Taco Night, Pasta Night, and Special Burger Saturday are all doing well.

